



Dear Guests,

Welcome to Park Plaza Utrecht. Everything you need to know for a comfortable stay is in this welcome letter.

Go digital!

Our online check-in and check-out are fast and easy. Use your smartphone as your digital key and head straight to your room, message us with any requests 24/7 and order food online within the comfort of your room. Navigate your stay with our digital services – simply scan the QR code at the bottom of the letter or visit qr.pphe.com/utrecht

FLY LDN x Park Plaza

To celebrate International Women's Month, we curated a series of exclusive workouts with the best online yoga & fitness platform – FLY LDN. You can follow the workouts on the in-room TV or on your own device by scanning the QR code below. In addition, our guests enjoy an exclusive 50% off the LDN FLY Online quarterly membership including a 7-day free trial.

Reassuring Moments Programme

For your safety and peace of mind we have increased cleaning and disinfection of all public areas and guest rooms, paying special attention to high-touch items. We have also removed all unnecessary collateral in your room. Learn about our Reassuring Moments Programme's safety and cleanliness protocol in full by visiting parkplaza.com/reassuring-moment. Please note it is still mandatory to wear masks in public transport.

Housekeeping Service

To ensure your comfort and safety, to reduce contact points, carbon footprint and water consumption, **guests staying for more than one night will only have their rooms cleaned every three days.** We have placed extra amenities in your room for your convenience. Please message us or dial Reception on your in-room phone if you would like to request any cleaning, additional amenities or laundry throughout your stay.

Food & Beverage

Breakfast is served in our all-day restaurant CUBO Kitchen from 7 - 11AM daily. Lunch is also possible in CUBO Kitchen from 12 - 5PM and Dinner from 5 - 10PM. The Bar is open on Friday & Saturday from until 12PM - 1AM. Room service is available daily for breakfast, lunch and dinner. Scan the QR code on this letter to order.

Facilities

Looking to stick to your wellness routine? Our gym is open from 6AM - 10PM with extra safety measures. Please make reservations via reception or our Go Digital online services.

Please make use of your in-room safe for any valuable items. Park Plaza will not be responsible for the loss of any missing valuables not deposited in the safe.

Please also remember this hotel is 100% non-smoking and you will find the designated smoking area located outside the main entrance.

Best regards,
Your dedicated team at Park Plaza



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qr.pphe.com/utrecht