



Dear Guests,

Welcome to Park Plaza Victoria, Amsterdam. Everything you need to know for a comfortable stay is in this welcome letter.

### Go digital!

Our online check-in and check-out are fast and easy. Use your smartphone as your digital key and head straight to your room, and message us with any requests 24/7. Navigate your stay with our digital services – simply scan the QR code at the bottom of the letter or visit [qr.pphe.com/va](https://qr.pphe.com/va)

### FLY LDN x Park Plaza

To celebrate International Women's Month, we curated a series of exclusive workouts with the best online yoga & fitness platform – FLY LDN. You can follow the workouts on the in-room TV or on your own device by scanning the QR code below. In addition, our guests enjoy an exclusive 50% off the LDN FLY Online quarterly membership including a 7-day free trial.

### Reassuring Moments Programme

For your safety and peace of mind we have increased cleaning and disinfection of all public areas and guest rooms, paying special attention to high-touch items. We have also removed all unnecessary collateral in your room. Learn about our Reassuring Moments Programme's safety and cleanliness protocol in full by visiting [parkplaza.com/reassuring-moments](https://parkplaza.com/reassuring-moments). Please note it is still mandatory to wear masks in public transport.

### Housekeeping Service

To ensure your comfort and safety, to reduce contact points, carbon footprint and water consumption, **guests staying for more than one night will only have their rooms cleaned every three days.** We have placed extra amenities in your room for your convenience. Please message us or dial Reception on your in-room phone if you would like to request any cleaning, additional amenities or laundry throughout your stay.

### Food and Beverage

We have a range of restaurant & bar options for you to choose from! Breakfast is available daily from 7AM - 11AM. Carstens Cafe is open from Wednesday - Sunday 11AM - 8PM, with food served until 7PM. For your coffee fix, Illy Cafe is open from 7.30AM - 2PM Monday to Thursday and 7.30AM - 5PM Friday to Sunday. For cocktails & light bites, VIC's Bar is open daily from 12PM - 10PM. On Friday & Saturday VIC's Bar will be open until midnight and on Sunday until 11PM. Room service is also available, please order via our Go Digital online services.

### Facilities

Due to an exciting refurbishment of our gym, pool & wellness, unfortunately these facilities are presently closed. However, should you wish to work out, we have set up a limited Fitness Centre in one of our meeting rooms found on the mezzanine floor. Please book a time slot via reception. We apologise for any inconvenience it may cause. Please make use of your in-room safe for any valuable items. Park Plaza will not be responsible for the loss of any missing valuables not deposited in the safe. Please also remember this hotel is 100% non-smoking and you will find the designated smoking area located outside the main entrance.

Thank you for your continuous support and loyalty. Look after yourself, stay safe and we hope you enjoy your stay!

Best regards,

Your dedicated team at Park Plaza



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