



Dear Guests,

Welcome to Park Plaza Vondelpark, Amsterdam. Everything you need to know for a comfortable stay is in this welcome letter.

### **Go digital!**

Our online check-in and check-out are fast and easy. Use your smartphone as your digital key and head straight to your room, order food online within the comfort of your room and message us with any requests 24/7. Navigate your stay with our digital services – simply scan the QR code at the bottom of the letter or visit [qr.pphe.com/vondelpark](http://qr.pphe.com/vondelpark)

### **Reassuring Moments Programme**

For your safety and peace of mind we have increased cleaning and disinfection of all public areas and guest rooms, paying special attention to high-touch items. We have also removed all unnecessary collateral in your room. Learn about our Reassuring Moments Programme's safety and cleanliness protocol in full by visiting [parkplaza.com/reassuring-moment](http://parkplaza.com/reassuring-moment).

### **Housekeeping Service**

To ensure your comfort and safety, to reduce contact points, carbon footprint and water consumption, a light refresh of your room will be done daily and full stayover cleaning, including linen change on every third day. Please message us or dial Reception on your in-room phone if you would like to request any cleaning, additional amenities or laundry throughout your stay.

### **Food and Beverage**

Breakfast is available Monday - Friday 7AM - 10.30AM and Saturday & Sunday 7.30AM - 11AM. TOZI, our Venetian-inspired restaurant, brings you an authentic taste of Italy and is famous for its seasonal Cicchetti - Italian sharing plates - concept. Our award-winning TOZI restaurant is open from Friday to Sunday between 5.30PM - 10PM. On all other days hotel guests can enjoy dinner beside the fireplace at TOZI bar. Our TOZI Bar is open daily from 5PM - midnight. Room service is also available daily from 4PM - 9.15PM.

### **Facilities**

Looking to stick to your wellness routine? Our gym is open with extra safety measures. For reservations please contact reception.

Please make use of your in-room safe for any valuable items. Park Plaza will not be responsible for the loss of any missing valuables not deposited in the safe. Please also remember this hotel is 100% non-smoking and you will find the designated smoking area located outside the main entrance.

We are committed to a healthy & safe world by being Green Key Gold certified.

Thank you and we hope you enjoy your stay with us!

Best regards,  
Your dedicated team at Park Plaza



*Go digital!*

Check in, room key, order food, chat, check out from any device.

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