

Dear Guests,

Welcome to Park Plaza Westminster Bridge London.
Everything you need to know for a comfortable stay is in this welcome letter.

Go digital!

Our online check-in and check-out are fast and easy, use your smartphone as your digital key and head straight to your room, message us with any requests 24/7 and order food online within the comfort of your room. Navigate your stay with our digital services – simply scan the QR code at the bottom of the letter or visit qr.pphe.com/wb

Reassuring Moments Programme

For your safety and peace of mind, we have increased cleaning and disinfection of all public areas and guest rooms, paying special attention to high-touch items. Learn about our Reassuring Moments Programme's safety and cleanliness protocol by visiting parkplaza.com/reassuring-moments

Housekeeping Service

To ensure your comfort and safety, to reduce contact points, carbon footprint and water consumption, **guests staying for more than one night will only have their rooms cleaned every three days.** We have placed extra amenities in your room for your convenience. Please message us or dial Reception on your in-room phone before 1.00 pm if you would like to request any cleaning, additional amenities or laundry throughout your stay.

Food & Beverage

Room Service

Room Service is available 24hrs a day and can be found on the TV in your room. Order by scanning the QR code at the bottom of this letter or by dialling the extension "0" on your in-room telephone.

Primo Bar (Located on the lobby level)

Open from 2:00pm – 11:00pm Monday to Sunday. The Primo bar offers French cuisine, a sushi selection and classic bar food. Available from 2:00pm – 10:00pm Sunday to Thursday and 2:00pm – 10:30pm Friday and Saturday.

Brasserie Joël (Located on the lobby level)

Open for breakfast from 6:30am – 10:30am Monday - Friday and 7:00am – 11:00am Saturday and Sunday. Please note that during weekends, breakfast can be quite busy. We recommend dining earlier than the peak times between 9:30am – 10:30am.

Illy Caffé (Located on the ground level)

Illy Caffé is open daily between 7:00am – 6:00pm. Illy is also available to Click and Collect by scanning the QR code at the bottom of this letter. Your order will be ready to collect in just 10 minutes.

Facilities

Our Swimming Pool is open daily between 7:00am – 10:00pm, and must be booked in advance due to limited availability. You can pre-book your time at the pool by scanning the QR code at the bottom of this letter. Access for children aged 16 and under is allowed between 8:00am – 8:00pm. Each child aged 16 and under must be accompanied by an adult at all times in the pool.

Our Fitness Centre is open from 7:00am – 10:00pm for guests aged 16 and over. Pre-booking is not required.

Mandara Spa is currently open on Fridays, Saturdays and Sundays from 10:00am to 9:00pm.

Please make use of your in-room safe for any valuable items. The hotel will not be responsible for the loss of any missing valuables not deposited in the safe.

Please remember this hotel is 100% non-smoking. The designated smoking area is located to the left of the hotel entrance.

Best regards,
your dedicated team at Park Plaza Westminster Bridge London



Go digital!

Check in, room key, order food, chat, check out, from any device.

qr.pphe.com/wb